

The Village of Rowlett is PRE-CONNECTED in all apartments for INSTANT ON GhostFiber® Internet service. You will need to connect your' router in the Master Bedroom wiring panel. No technician visit is needed to establish service.

- Please note that a Gigabit Ethernet router is required to achieve top speeds and a router with the AC standard of WiFi is recommended for the fastest speeds wirelessly.
- CABLE MODEMS are not compatible with GhostFiber at The Village of Rowlett; GhostFiber does not operate using any COAX (tv) cable.
- To connect your router, locate the CAT5e/6 Network Interface module ("female jack") in the wiring panel (pictured below). Connect your Router's WAN (internet) port to jack (note if 2 jacks are present please look at labeling noting "internet"). You may connect the other cables ("Male connectors") to your router LAN ports for wired access in the rooms of your apartment.

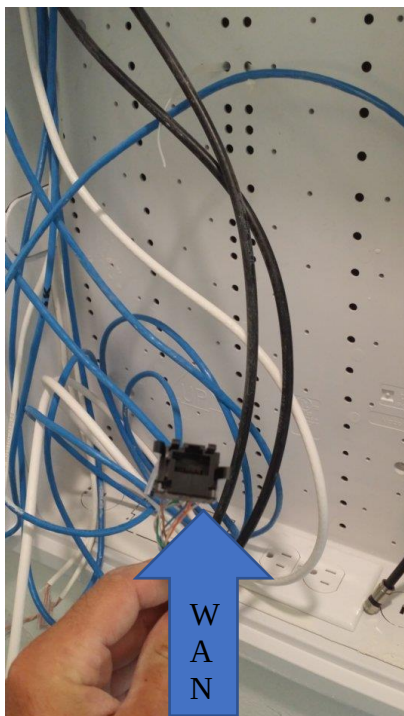
To access the internet you must complete the steps above and follow your Router manufacturers instructions for setting up your WAN (internet) connection with "Automatic DHCP".

The apartment has been wired with Ethernet jacks in every room. These jacks are not installed or maintained by Blue Sky Satellite. Should you experience issues with service at the wall plates in the apartment, please first ensure you have connected the MALE Connectors in the wiring panel to your router's LAN ports. If you are still experiencing issues a maintenance request will need to be filed with the leasing office.



APARTMENT WIRING PANEL – FOUND IN A BEDROOM CLOSET.

CAT5e (ETHERNET) AND COAX CABLES LOCATED IN APARTMENT WIRING PANEL.



PRE-WIRED ETHERNET JACK THAT PROVIDES INTERNET SERVICE TO THE APARTMENT. THIS IS THE POINT OF ENTRY FOR GHOSTFIBER.

If you are having issues connecting with a router, Try directly connecting a laptop via ethernet to this Jack. If your laptop connects to the internet the issue is with your router configuration. Please reference the manufactures instructions for Auto DHCP setup, contact your router manufacturer for assistance, or call our 972-464-1825 customer support and subscribe to SmartCare service \$10.00 monthly for direct support from Blue Sky with your equipment.